

PROPOSED IMPROVEMENTS

Beckford, Beckford Manor – Flood Alleviation

Dear Customer

We are writing to notify you of our plans to improve the sewerage system in your area to alleviate sewage flooding problems in Beckford Manor. The detailed design for this project is now underway; the scope of which requires the construction of a replacement sewer as shown on the attached drawing no.-P594000_012.

The works will predominantly be carried out in the private land, with a small section along Back Lane. Unfortunately, a section of Back Lane outlined in the attached plan will have to be closed to allow us to carry out the work safely. The proposed diversion route is currently being discussed with the Highway Authority which aims to minimise disturbance. When the road is closed to through traffic, the contractor will maintain access to the individual properties during non-working hours and access to the emergency services will be provided at all time. If the access is temporarily hindered due to the construction activity the contractor will liaise with the affected properties.

The attached plan (drawing no.-P594000_038) shows Back Lane where we expect it to be affected by work and traffic restrictions. We propose to start works in early September 2009, with duration of approximately 17 weeks to completion. The portion of the work on the road will start from mid October with duration of approximately 5 weeks of road closure.

We understand that you may have queries that concern the proposed works and how it will affect access to homes and businesses. Therefore we would be pleased to discuss the proposals with you. We have already consulted with Statutory Authorities in your area in the course of drawing up our proposals.

If you wish to discuss any aspect of the proposals, please contact any of the following:

The contact at our **consulting engineers, Grontmij** is Mr Samrat Ganguly (Tel. 0118 931 5029). The **Project Leader** at **Severn Trent Water** is Mr Neil Guest (Tel. 0121 7224000). Should you have any queries outside of normal office hours you can contact the **Severn Trent Customer Centre** on 0800 783 4444.

I will contact you again shortly to provide confirmation of the timing of the works and details of diversion routes resulting from our works.

Yours faithfully
Grontmij



Stephen Mee
Consulting Engineer Project Manager

Enclosed: Plans